Excellence & Empathy, EVERY DAY.

### WHAT OUR FAMILIES ARE SAYING
- Treated with dignity and respect
- Listened to carefully
- Asked about beliefs, values, and treatment preferences
- Religious support and emotional support from team
- Helped when loved ones had breathing difficulties
- Supported after a family member’s death
- Would recommend our services to family and friends

### GRIEF AND BEREAVEMENT SERVICES
- **Spiritual visits made serving 21 various denominations**: 5,036
- **Bereavement visits made**: 2,541
- **Volunteer hours**: 2,416
- **Families served in the community**: 1,157
- **Individuals served through grief support groups**: 141
- **Covid-19 patients cared for by our team**: 124

### 2021 AT A GLANCE

**Patient Days**: 83,934

**New Admits**: 982

**Patients Served**: 1,180

**CARE FOR NON-FUNDED PATIENTS**: $224,447

**COVID-19 PERSONAL PROTECTIVE EQUIPMENT**: $113,201.49
In 2022, the Mission Moments fund will allow the Hospice of Baton Rouge to grant more patients’ final wishes, as well as provide basic needs such as food, shelter and utilities for those most in need.

Foster turned into an adoption success story after a patient was unable to provide care for his furry companion.

Provided 9 months of hospice support to Sandra, who was not accepted by other hospice agencies due to a lack of insurance coverage.

Held many special pinning ceremonies for Veterans in our care to be honored through our We Honor Veterans program.

Provided gas to our patients and families when Louisiana experienced a gas shortage in Hurricane Ida aftermath.

Granted a patient’s wish to enjoy the traditional German Kaffee und Kuchen ritual with a nurse who spoke fluent in German.

Staff hosted a ceremony for Jeffrey and his loved ones to share a eulogy, prayer, and many wonderful experiences they shared with him.

Continued our yearly tradition of bringing food and gifts to so many needy families in and around our community during the holidays.

“There is so much loss has affected so many of us in the last two years. As a leader in hospice and serious illness care, we are determined to provide grief support to any and all who need it. Our goal for the future is to foster innovation within our team of grief counselors, volunteers, and supporters to create more opportunities within our community for this specialized need. We intend to expand our current grief programs for adults and children including individual counseling, support groups, Camp Conquer – a grief support camp for children, and family days for children and their guardians. We also want to provide more grief education and resources and to intensify our activity-based creative therapies such as cooking, art, and equine therapy.

More broadly, we are leading the way in grief support solutions tailored to the needs of our community. In 2021, we provided bereavement support services to a total of 1,265 families. No one can accomplish these challenges alone. We rely on the help of our supporters to make these goals a reality to help more people than ever before.

Although it may be difficult to imagine a hopeful future in this time of hardship and uncertainty, we are dedicated as Plato stated to passing on our lanterns to others who need them most.

Catherine M. Schendel
Chief Executive Officer